



2.5.2 Average percentage of student complaints/grievances about evaluation against total number appeared in the examinations during the last five years

2.5.2.1: Number of complaints/grievances about evaluation year-wise during the last five years

Year	2021-2022	2020-21	2019-2020	2018-19	2017-18
Number	8	6	4	1	4
Total No of Student appeared	2998	2651	2370	2096	1576
Percentage per year	0.26	0.2	0.16	0.04	0.25

Formula:

$$\text{Percentage per year} = \frac{\text{Number of complaints or grievances about evaluation}}{\text{Total Number of students appeared in the examination}} \times 100$$

$$\text{Average percentage} = \frac{\sum \text{Percentage per year}}{5} = 0.182$$



### Additional Information

<https://erp.hbtu.co.in/slogin.aspx>

<http://hbtu.ac.in/naac/criteria2/2.5.2student-complain-grievances.pdf>